

**Daphne.Duke**

242617

**From:** David.Butler  
**Sent:** Tuesday, April 02, 2013 9:07 AM  
**To:** Frank R. Ellerbe III; Jocelyn.Boyd; Joseph.Melchers; PSC\_Attorneys; PSC\_Clerk's Office; PSC\_Directive-Order-Hearing-Distribution-List; PSC\_Technical Advisory  
**Cc:** Hudson, Shannon; Scott Elliott; Edwards, Courtney; Smith, Heather Shirley; Castle, Alex; Bonnie D. Shealy; timika.shafeek-horton@duke-energy.com; Jocelyn.Boyd; Joseph.Melchers  
**Subject:** RE: Duke Energy Carolinas rate case, Docket 2013-59-E.

Frank:

Thank you for your e-mail of April 1, 2013 regarding a possible extension in the deadline for mailing notice of the Duke rate increase to the Company's customers. The Commission Staff will place this e-mail in the DMS as a request for an extension of time to mail notice to the customers. Staff will reissue the transmittal letter and Notice of Filing and Hearing. The deadline for notifying individual customers will be extended from April 29, 2013 until May 13, 2013 as requested. However, the Notice will contain a new return date of June 1, 2013 in order to give the Company's customers sufficient time to consider the Notice and take whatever action based upon the Notice that they deem appropriate.

Regards,

David Butler

Standing Hearing Officer

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**From:** Frank R. Ellerbe III [<mailto:fellerbe@robinsonlaw.com>]  
**Sent:** Monday, April 01, 2013 4:11 PM  
**To:** Jocelyn.Boyd; Joseph.Melchers; David.Butler  
**Cc:** Hudson, Shannon; Scott Elliott; Edwards, Courtney; Smith, Heather Shirley; Castle, Alex; Bonnie D. Shealy; [timika.shafeek-horton@duke-energy.com](mailto:timika.shafeek-horton@duke-energy.com)  
**Subject:** Duke Energy Carolinas rate case, Docket 2013-59-E.

Jocelyn, Joseph, and David:

I am writing to explain a logistical issue that Duke is trying to address. It involves the notice that is given to customers informing them of the application for an increase in rates. The Company saves a substantial sum by including the notice in its regular billings as a billing insert. However that process takes time to arrange and then a full billing cycle to implement. Under the current deadline we would not be able to complete the mailing in time. We would like to request an additional 14 days to complete the individual notification to customers. Our request would move that deadline from April 29 to May 13. The return date is May 17. Testimony from intervenors is due June 17.

I have copied counsel for ORS and the SC Energy Users Committee. So far they are the only other parties. I will be happy to arrange a quick conference call tomorrow to expedite this issue if that would be helpful. Thank you for your consideration of this request.

**RECEIVED**

APR 11 2013

PSC SC  
MAIL / DMS



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